



GREATER TORONTO AIRPORTS AUTHORITY

LLOYD A. McCOOMB Ph.D., P.Eng.
President and Chief Executive Officer

May 11, 2007

Mayor David Miller
City of Toronto
Toronto City Hall
100 Queen Street West
Toronto ON M5H 2N2

Dear Mayor Miller:

I am writing regarding the recommendation recently adopted by Toronto City Council to restrict taxicabs and limousines licensed to operate at Toronto Pearson International Airport from serving passengers in the City of Toronto.

Since this matter was dealt with at Toronto Council, the GTAA has met and consulted with the airport taxicab and limousine industry and staff representatives from the Cities of Mississauga, Markham, and Toronto. The consensus emerging from these meetings is as follows:

- bylaw reduces customer choice and does not improve taxi/limousine services for Toronto residents
- perception that the playing field is not level is incorrect
- bylaw does nothing to address the real issues of scooping and cookies, and in fact will promote these illegal practices
- cost of travel will increase for Toronto residents going to Toronto Pearson
- at a time when all parties should be looking at ways to promote environmentally sound initiatives this bylaw represents a step backwards
- municipalities of Markham and Mississauga will be flooded with vehicles that previously were dedicated to the airport creating an imbalance of supply in these markets
- 70% of the Airport's peak period program is comprised of Toronto licensed vehicles

The GTAA believes that the existing system, which has evolved over decades, works well and provides excellent service to the travelling public. While the current system is preferred to the new regime that will be imposed as a result of this new bylaw, the GTAA acknowledges that improvements to the long-standing system should be considered.

It is important to note that any changes proposed by the GTAA will be guided by the following principles and must ensure that:

- high levels of customer service are retained



- changes are financially neutral to the GTAA
- the viability of the airport taxicab and limousine industry is protected
- the GTAA will continue to uphold its commitment to consult with the airport industry on any proposed changes, and
- any changes would be contingent on an agreement with the City of Toronto to rescind the new bylaw

In order to retain the existing system, and continue to permit airport licensed vehicles to pick-up in the City of Toronto and transport passengers to the Airport, the GTAA is prepared to propose the following changes:

- **The Toronto Pearson taxicab and limousine industry is willing to pay a reasonable fee for trips destined to the Airport from the City of Toronto**
- **A commitment from the GTAA that future issuances of regular airport licenses would be directed to existing Toronto permitted drivers**
- **A commitment from the GTAA that any future issuances of peak period opportunities be directed to existing Toronto permitted drivers**
- **Future licenses issued by the GTAA would include incentives to operators with low emission and/or hybrid vehicles**

Furthermore, the City of Mississauga has offered to review its bylaw with its industry to permit airport licensed vehicles with Toronto plates to pick up in the City of Mississauga for trips going to the Airport.

The GTAA looks forward to receiving a response from the City of Toronto and the speedy resolution of this situation so that the travelling public continues to receive the highest levels of service.

Yours truly,

GREATER TORONTO AIRPORTS AUTHORITY

A handwritten signature in black ink, appearing to read "L. McCoomb".

Lloyd A. McCoomb
President and Chief Executive Officer

- c. City of Toronto Licensing and Standards Committee
GTAA Consultative Committee on Taxicabs and Limousines
Mayor Hazel McCallion, City of Mississauga