

*We are the
winds of change*

YORK REGION INCLUSIVITY ACTION PLAN

York Region Inclusivity Action Plan

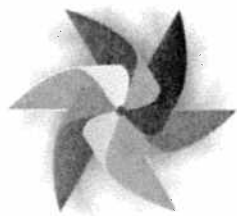
Human Services Planning Branch
York Region Planning & Development Services
May 28, 2007

Project Manager : Janet Rurak



HUMAN SERVICES
PLANNING COALITION | YORK REGION





Project Vision

Investing in York Region's capacity to welcome and integrate immigrants to create social capital for a:

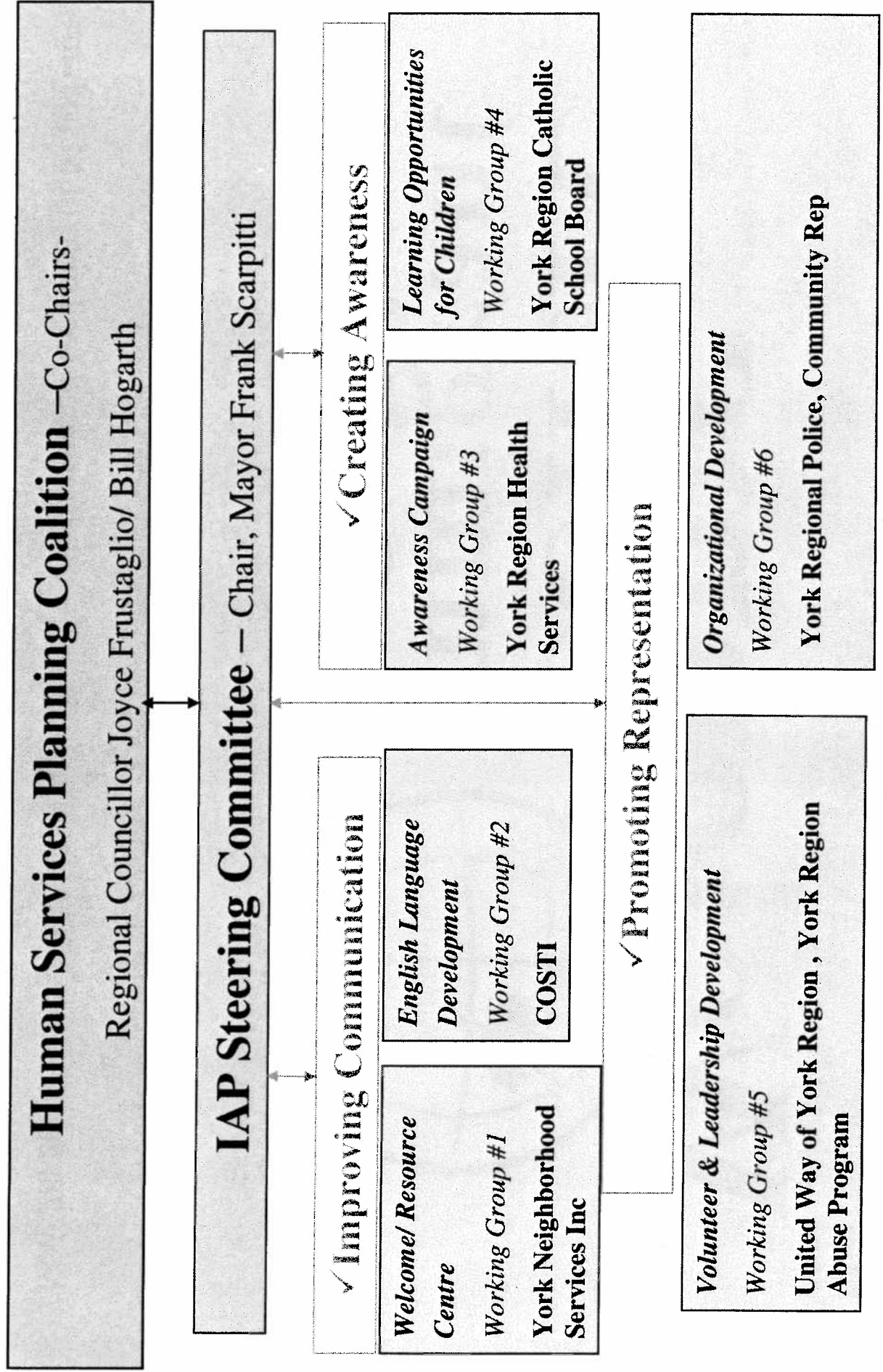
- vibrant economy,
- a highly skilled labour force &
- an enviable quality of life



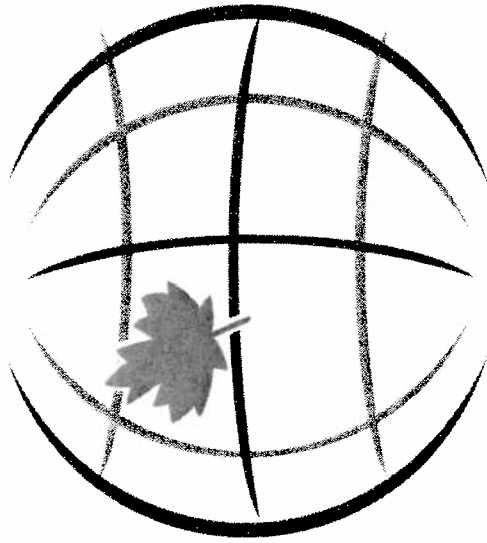
HUMAN SERVICES
PLANNING COALITION YORK REGION



The IAP Structure



Welcme Centre Immigrant Services



May 28, 2007

Presented to: Town of Markham

General Committee

**The Welcome Centre is a project of the
Inclusivity Action Plan of the
York Region Human Services Planning Coalition.**

Funded by:



**Citizenship and
Immigration Canada**

**Citoyenneté et
Immigration Canada**

Canada



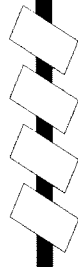
Questions and Answers

Welcome Centre Immigrant Services

9100 Jane Street, Building "H"

(at Rutherford Road)

Vaughan, ON L4K 0A4



Ph: 905-761-1155

Toll-free: 1-877-761-1155

Email: info@welcomecentre.ca

Web: www.WelcomeCentre.ca

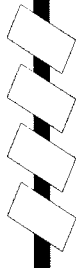
Next Steps



... to open the Vaughan Welcome Centre

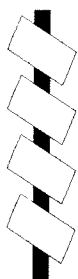
- Engage community stakeholders to:
 - Establish tenancy and hoteling at the Welcome Centre
 - Continue collaborative systems planning
 - Increase awareness of the Centre and its services
 - Continue to enhance the service delivery model
- Launch promotion and marketing of the Welcome Centre

Current Status



- Citizenship and Immigration Canada (CIC) has advanced its support for the first hub to be located in Vaughan
- Opening the Welcome Centre in Vaughan is an immediate priority (Spring 2007)
- On-going work to create a region-wide integrated service model (2-5 hubs)

Core Services



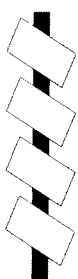
- Settlement and Integration Services
- Language Training
- Employment Supports
- Accreditation/Qualifications Assistance
- Translation and Interpretation Services
- Cross-sector services to support core services
 - i.e. tax clinics, inoculation clinics, etc.

Service Delivery Model



- One-to-one trusting relationship vs self-directed
- Geographically and transit accessible
- Able to accommodate individuals with special needs
- Culturally and linguistically responsive
- Coordinated and effective information management systems
- Consistent, high quality service standards

Service Delivery Model



- Providing services to immigrants in York Region
- One-stop service; under one roof
- Holistic flexible approach
- Broad range of cross-sector services and expertise available
- A coordinated, integrated case management system

Welcome Centre Working Group



Presented on behalf of:

- Patricia Cousins, (Project Chair) Chief Executive Officer, YNS
- Mario Calla, Executive Director, COSTI
- Stephen Lam, Director Immigrant Services, CCSYR
- Danny Mui, Executive Director, CICS
- Nella Iasci, Executive Director, Job Skills