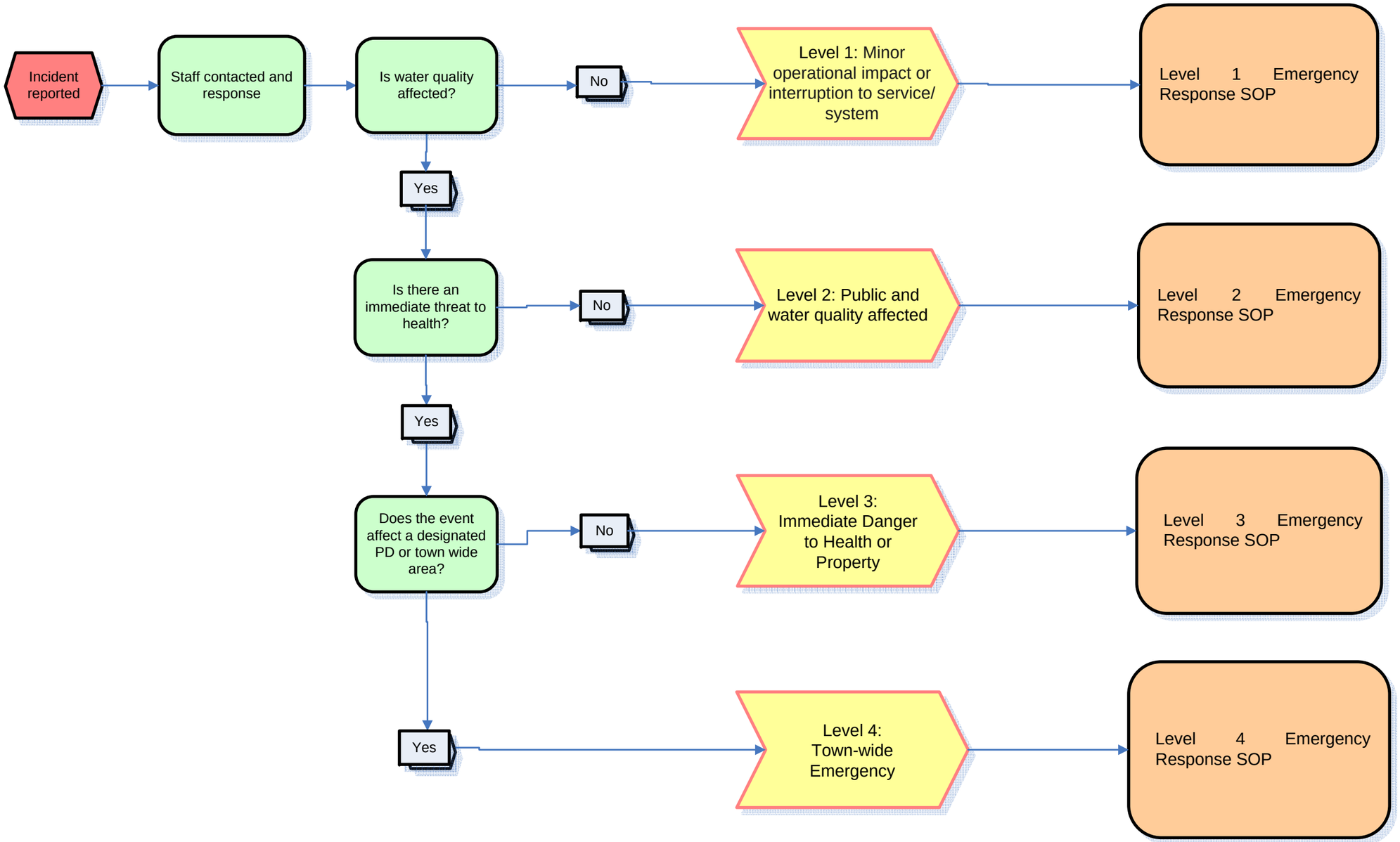Waterworks Emergency Management Flow Chart