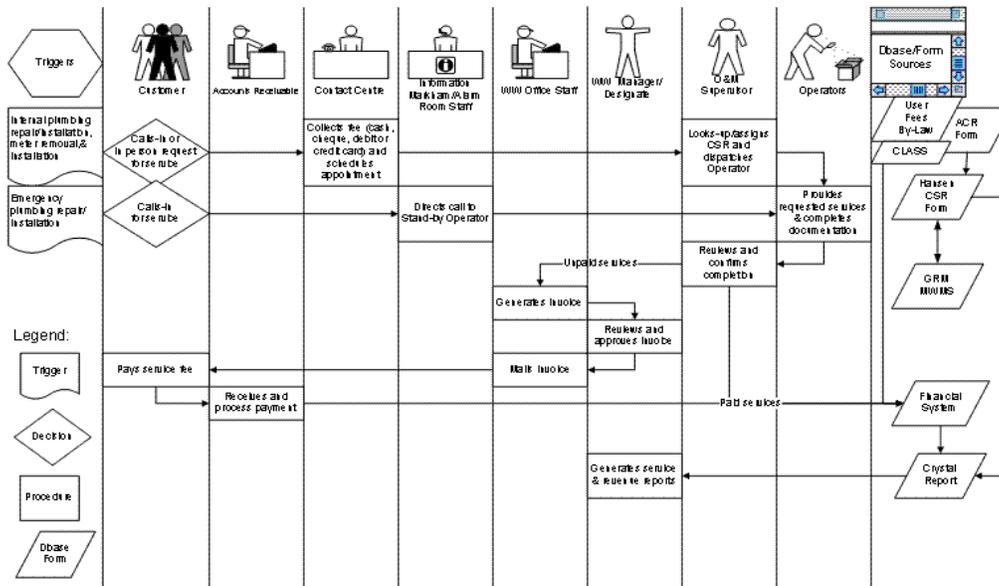


Attachment A

**Process Work Flow**  
**Turn-On/Off Water Service**

WW Protocol # Fee 1&2  
Revision Date: 9/23/10



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