

Attachment "A"



WATERWORKS SERVICE FEES

Item	DESCRIPTION	Notes	Existing Fees	Proposed Fees	Change %
1	Turn Water ON/OFF - Regular Hours	Turn water off at the curb to enable customer to perform internal plumbing repairs, then turn water back on. Both shut-off and turn-on occur within normal field staff working hours (7:30AM to 4:00PM M-F).	\$ 138.00	\$ 149.00	7.97%
2	Turn Water OFF - After Hours	Turn water off at the curb to enable customer to perform internal plumbing repairs. Water shut-off performed outside normal field staff working hours (4:00PM to 7:30AM weekends & holidays).	\$ 208.00	\$ 224.00	7.69%
3	Turn Water ON - After Hours	Turn water back on. Water turn-on performed outside normal field staff working hours (4:00PM to 7:30AM weekends & holidays).	\$ 208.00	\$ 224.00	7.69%
4	Fire Hydrant and Meter Use	Monthly rental fee for use of fire hydrant (minimum one month fee will be charged)	\$ 200.00 + cost of water @ \$ 2,2129 / m3	\$ 200.00 + cost of water @ \$ 2,6277 / m3	0.00% 18.74%
	Fire Hydrant Meter Refundable Deposit	Deposit against damage to hydrant, meter or backflow prevention device. Refundable minus cost of meter rental, testing/maintenance fee, installation/removal fee and actual water used. Any damages will be billed at cost-plus.	\$ 5,000.00	\$ 5,000.00	0.00%
	Hydrant Meter installation or removal cost	Field staff time to install or remove meter & backflow prevention device. When moving a meter from one site to another for the same customer, both removal & installation fees apply.	\$ 77.00	\$ 83.00	7.79%
	Bulk Water Sales	Water sold at current approved rates through self-serve pre-paid metered system (similar to store self-serve gas pump) - per cubic meter.	\$ 2,2129	\$ 2,6277	18.74%
6	New Development Meter Costs: ‡	Supply & install water meter and remote readout device			
	a) Subdivision Agreement: 5/8"x3/4"		\$ 368.00	\$ 377.00	2.45%
	b) Infill Homes 5/8"x3/4"		\$ 420.00	\$ 432.00	2.86%
	3/4"		\$ 443.00	\$ 504.00	13.77%
	1"		\$ 471.00	\$ 554.00	17.62%
	1 1/2"		\$ 991.00	\$ 1,004.00	1.31%
	c) ICI 2"		\$ 3,190.00	\$ 3,257.00	2.10%
	3"		\$ 5,053.00	\$ 5,157.00	2.06%
	4"		\$ 6,763.00	\$ 6,901.00	2.04%
	6"		\$ 10,058.00	\$ 10,262.00	2.03%
	4" Protectus		\$ 10,043.00	\$ 10,247.00	2.03%
	6" Protectus		\$ 14,101.00	\$ 14,386.00	2.02%
	8" Protectus		\$ 17,302.00	\$ 17,651.00	2.02%
	10" Protectus		\$ 23,287.00	\$ 23,756.00	2.01%
7	Meter Removal Costs	Cost to remove a meter prior to the building being demolished and/or the water service being decommissioned or abandoned.			
	a) Residential Water Meter: 5/8" x 3/4"		\$ 136.00	\$ 136.00	0.00%
	3/4"		\$ 136.00	\$ 136.00	0.00%
	1"		\$ 180.00	\$ 186.00	3.33%
	b) ICI 1.5"		Cost-plus ‡	Cost-plus ‡	
	2"		Cost-plus ‡	Cost-plus ‡	
	3" and over		Cost-plus ‡	Cost-plus ‡	
	Failure to have the meter removed prior to the building being demolished will incur a penalty equal to twice the applicable removal fee.				
8	Meter Replacement Costs: ‡	Cost to replace a meter that has been frozen or damaged through the owner's misuse or negligence.			
	a) Residential Water Meter: 5/8" x 3/4"		\$ 414.00	\$ 430.00	3.86%
	3/4"		\$ 449.00	\$ 503.00	12.03%
	1"		\$ 472.00	\$ 605.00	28.18%
	b) ICI 2"		\$ 3,186.00	\$ 3,252.00	2.07%
	3"		\$ 5,049.00	\$ 5,153.00	2.06%
	4"		\$ 6,759.00	\$ 6,897.00	2.04%
	6"		\$ 10,054.00	\$ 10,258.00	2.03%
	4" Protectus		\$ 10,039.00	\$ 10,242.00	2.02%
	6" Protectus		\$ 14,097.00	\$ 14,382.00	2.02%
	8" Protectus		\$ 17,298.00	\$ 17,647.00	2.02%
	10" Protectus		\$ 23,283.00	\$ 23,751.00	2.01%
	Please note: Water meters over 1" must be installed by a licensed plumber. ICI installation cost is the responsibility of the purchaser.				

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WATERWORKS SERVICE FEES

Item	DESCRIPTION	Notes	Existing Fees	Proposed Fees	Change %
9	Water Meter Testing Fee ‡	Cost to replace and test a meter suspected of inaccurate readings.			
	5/8" x 3/4" Volumetric Test		\$ 444.00	\$ 461.00	3.83%
	3/4" Volumetric Test		\$ 488.00	\$ 543.00	11.27%
	1" Volumetric Test		\$ 517.00	\$ 651.00	25.92%
	1.5" Volumetric Test		\$ 1,132.00	\$ 1,148.00	1.41%
	2" Volumetric Test		\$ 3,356.00	\$ 3,410.00	1.61%
	3" Volumetric Test		\$ 5,244.00	\$ 5,337.00	1.77%
	4" Volumetric Test		\$ 6,954.00	\$ 7,106.00	2.19%
	6" Volumetric Test		\$ 10,274.00	\$ 10,493.00	2.13%
	Protectus meters and/or additional tests		Cost-plus [†]	Cost-plus [†]	
10	Water Quality Sampling	PER SAMPLE - Fee to take a water sample and have it tested by the York-Durham Regional Environmental Labs (YDREL) for compliance with SDWA regulations.	\$ 133.00	\$ 140.00	5.26%
11	Sampling Sanitary Sewage Effluent	Fee to take a wastewater sample and have it tested for compliance with Markham's Sewer Use By-Law and other applicable regulations.	Cost-plus [†]	\$ 300.00	
12	Camera Inspection of Private Service	Camera inspection of sanitary sewer service using a CCTV mini-camera. Fee applies if the inspection is performed due to customer request or due to a sewer backup where the cause of the backup is found to be on the Private side of the service, or the blockage was caused by the customer (i.e. grease, large debris).	\$ 307.00	333.00	8.47%
13	Construction Water:	Cost of water used during construction of a subdivision or site plan. Cost includes water used during chlorination & flushing, as well as during construction.			
	Building Lot Construction Water	Per lot or townhouse	\$ 60.00	\$ 72.00	20.00%
	Apartment Unit Construction Water	Per apartment or condo unit	\$ 30.00	\$ 36.00	20.00%
	Commercial Lot Construction Water	Per 1,000 ft ² (based on lot total area)	\$ 20.00	\$ 24.00	20.00%
	Commercial Lot Construction Water	Per hectare (based on lot total area)	\$ 2,163.00	\$ 2,568.00	18.72%
14	Inside Meter Reading	The Town's meter readers use a remote readout device to obtain readings quickly and without disturbing the customers. Customers who refuse to have a remote readout device installed will be charged a fee for each reading in order to recover the additional time & effort required to obtain a meter reading.			
		read by PowerStream	Cost-plus [†]	Cost-plus [†]	
		read by Town Operator	\$ 138.00	\$ 149.00	7.97%
15	Lateral Inspection and Clearing Blockage	CCTV inspection of sanitary sewer lateral and removal of any blockages found. The fee applies only for blockages on Private side, or blockages on Town side caused by owner's negligence or abuse (i.e. dumping grease or acids in the sewer).			
		Private Side -Residential	Cost-plus [†]	Cost-plus [†]	
		-ICI	Cost-plus [†]	Cost-plus [†]	
	Town Side (not caused by Owner)		\$ -	\$ -	
16	Hydrant Flow Test	Support services to flow testing (i.e. hydrant)	\$ 203.00	\$ 149.00	-26.60%
			+ cost of water @ \$ 2,2129 / m3	+ cost of water @ \$ 2,6277 / m3	18.74%
17	Sewer main-line blockage removal	CCTV inspection of sanitary sewer main line and removal of any blockages found. The fee applies for blockages caused by owner's negligence or abuse (i.e. dumping grease, gravel or acids in the sewer). Owner is the developer in new areas, or the company or person responsible in Town-assumed areas	Cost-plus [†]	Cost-plus [†]	
18	Flat Rate Water Charge	All water service connections to the Town's system are required to be metered. Any residential or Business Owners who do not have a water meter installed will be charged a flat-rate volume estimated as twice the average residential consumption of 1m3/day/account.	\$ 135.00	\$ 160.00	18.52%
19	Meter in Chamber read where remote not installed	Large water meters installed in underground chambers should have a remote readout device on the surface. Customers who do not have a remote readout device will be charged for staff time to enter confined space (the chamber) while complying with provincial safety regulations, and obtain a reading.	\$ 391.00	\$ 430.00	9.97%
20	Missed appointment or service refusal	The fee will be charged to customers who make an appointment for services provided by Town staff and miss the appointment without notifying the Town in advance, and to customers who refuse to allow Town staff or contractor access to the water meter in accordance to the Town's Water Use By-Law.	Cost-plus [†]	Cost-plus [†]	

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WATERWORKS SERVICE FEES

Item	DESCRIPTION	Notes	Existing Fees	Proposed Fees	Change %	
21	Records Search	PER ADDRESS - Fee to recover staff time for records searches in regards to sewage backup, flooding or other history.	\$ 50.00	\$ 75.00	50.00%	
		MULTIPLE ADDRESSES - water servicing inquiries or other inquiries relating to multiple addresses	\$ 150.00	\$ 374.00	149.33%	
22	Subdivision & Site Plan Admin Fee	- Residential Subdivision Lot	PER LOT - Fee to recover costs of plan review, comment & approval; supervision & sampling for connection to Town's system; building permit, acceptance for maintenance & final assumption inspections; annual hydrant inspections to comply with fire regulations; hydrant painting.	\$ 220.00	\$ 245.00	11.36%
		- ICI Subdivision	PER METER OF WATERMAIN - Fee to recover costs of plan review, comment & approval; supervision & sampling for connection to Town's system; building permit, acceptance for maintenance & final assumption inspections to comply with fire regulations; annual hydrant inspections; hydrant painting.	\$ 15.00	\$ 16.00	6.67%
		- Site Plan	PER SITE - Fee to recover costs of plan review, comment & approval; supervision & sampling for connection to Town's system.	\$ 2,440.00	\$ 2,598.00	6.48%
23	Unassumed Subdivision Emergency Response	Recovery of costs associated with responding to emergency calls in unassumed subdivisions (broken water pipe, blocked sewer main or lateral, etc.).	Cost-plus [†]	Cost-plus [†]		
24	Anti-tamper device repair/reinstallation	PER ATD - Fee for repair or replacement ATDs damaged or removed from unassumed areas.	\$ 500.00	\$ 550.00	10.00%	
25	Chlorine Residual Maintenance prior to Acceptance	- Residential Subdivisions (does not apply to infill homes)	PER METER OF WATERMAIN - Labour cost & water used in flushing to maintain chlorine residual until Acceptance for Maintenance.	\$ 7.00	\$ 10.00	42.86%
		- ICI Subdivision		\$ 18.00	\$ 24.00	33.33%
26	Regulatory Water Sampling and Testing Fee (residential subdivisions only)	Regulatory water quality testing until assumption	\$ 19.00	\$ 18.00	-5.26%	
27	Discharge Request Approval Fee	Engineer review & approval per Discharge Request	\$ -	\$ 1,165.00	New	
28	Backflow Prevention Compliance Processing Fee	Ave. Time Usage @ 2.00 Hr.	\$ 210.00	\$ 213.00	1.43%	
29	Drinking Waterworks Permit Approval Fee	Engineer review & approval, QMS Controller cost	\$ -	\$ 900.00	New	

Fees do not include applicable taxes

† Cost-plus means the cost incurred by Waterworks to perform the service plus overhead and applicable tax